

Since Physical Therapy Care is a [healthcare essential business](#), it will remain open during the current order by the Department of Health to best serve our patients and community. On a case-by-case basis some patients may receive treatment at Physical Therapy Care during this time. We are committed to providing safe, excellent care to our patients through these difficult and unprecedented times. Most importantly, we want to help keep our community safe during this time and are committed to using our skills and resources to help keep you healthy.

What are we doing to keep you safe?

- All patients are screened over the phone before coming in to determine if they have any symptoms or should stay home due to underlying health concerns.
- We are taking temperatures of all staff and patients before entering the building.
- All treatment tables and exercise equipment are separated by more than 6 feet.
- We are limiting the number of people in our clinics at any time to help maintain social distancing. Only patients with appointments will be allowed in the facility unless a translator is necessary.
- Break rooms, bathrooms, treatment tables, equipment, and all common areas are being disinfected hourly. We use disinfectants approved by the CDC that are effective against COVID-19.
- Hand sanitizer effective against COVID-19 is available to all employees and patients throughout the clinic. All employees are washing hands before and after contact with any patient.
- Therapists and patients are asked to wear masks during treatment.
- Our front door will be locked at all times and patients are asked to call from the parking lot when they arrive to avoid congregation in the waiting area. We will call each patient when we are ready for them to come in for therapy.

How do you know if other patients have it? I don't want to be exposed to the virus.

We are screening all patients in accordance to the CDC and local public health department guidance. Each patient will be asked (i) if you have symptoms of fever, cough, or shortness of breath; (ii) if you have traveled to countries in the past 14 days that have a level 3 travel warning and/or have been on a cruise, or; (iii) if you have had close contact with a person confirmed to have the COVID-19 virus. If the answer is yes to any of these questions, our staff will work to reschedule your appointment.